



Before You Start:

- Make sure you have a router and high-speed Internet access (not included).
- Connect your NVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade your NVR firmware and client software or mobile app to the latest versions.
- Please note that a minimum upload speed of 3 Mbps is required for remote video streaming. Up to 3 devices may connect to the system at the same time.

1 Find Your Device ID

The **Device ID** is printed on a label on the top panel of the NVR.



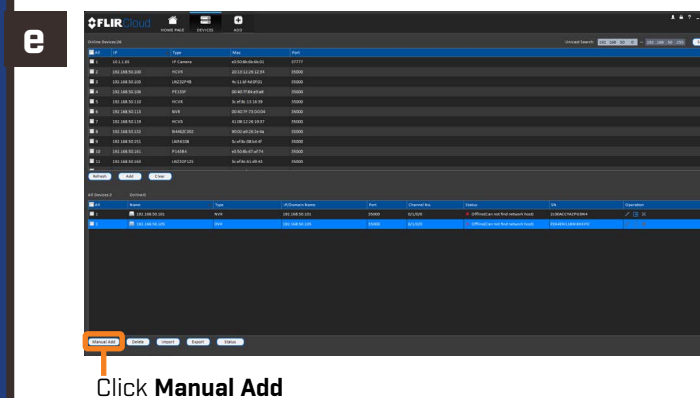
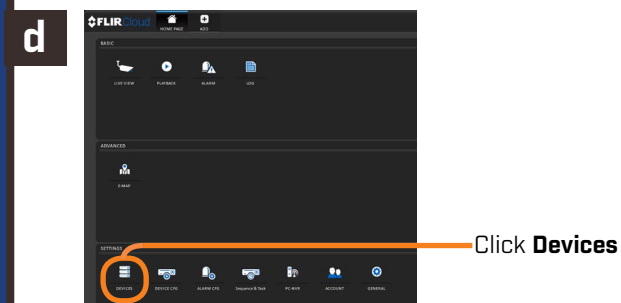
Record your information below:

DEVICE ID: _____

2

PC / Mac Setup

- a** Download and install the client software:
- **PC Users:** Download and install the FLIR Cloud Client Software for PC from flir.com/security/pro.
 - **Mac Users:** Download and install the FLIR Cloud Client Software for Mac from flir.com/security/pro. Double-click to extract the software, then drag the software to **Applications**.
- b** Once installation is finished, double-click the **FLIR Cloud Client™ icon** () on the desktop or Applications list.
- c** Log into the Client Software using the user name (default: **admin**) and password (default: **admin**) and then click **Login**.



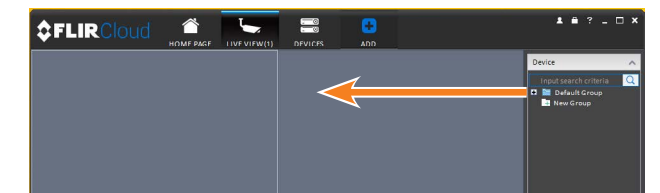
- f** Enter the following information:
- 1 **Device Name:** Choose a name for your system.
 - 2 **Device ID:** Manually enter the Device ID printed on the label.
 - 3 **Client Port:** Enter the Client Port (default: **35000**).
 - 4 **User Name:** Enter the **NVR's User Name** (default: **admin**).
 - 5 **Password:** Enter your new, secure password recorded on the Quick Connection Guide.

EXAMPLE



- g** Click then .

- h** Click and drag **Default Group** to the display window to open your cameras in live view.



NOTE: PC/Mac setup is not required to connect on a smartphone or tablet. See reverse for smartphone/tablet setup.

Congratulations! You can now connect over the Internet to view and playback video on your computer.

3 Smartphone / Tablet Setup

a Install the free **FLIR Cloud™** app from the App Store or Google Play Store.



b Tap the **FLIR Cloud™** icon to open the app.

c Tap **Sign up** and enter your email address and password to create a new account.

d Tap **Live View** (indicated by an arrow) and then tap **+** (indicated by an arrow).

e Configure the following:

1 Tap **Scan QR Code** and line up the QR code on the top of the NVR using the camera on your smartphone or tablet.



OR under **Device ID**, manually enter the Device ID printed on the label.

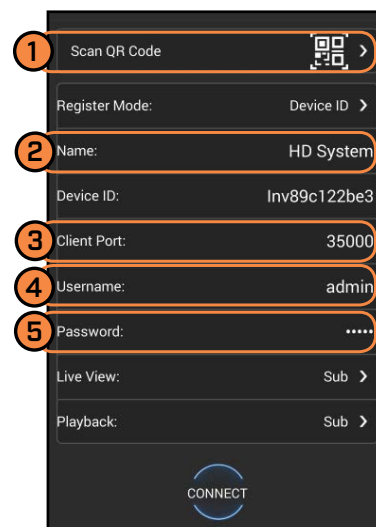
2 **Name:** Choose a name for your system of your choice.

3 **Client Port:** Enter the **Client Port** (default: **35000**).

4 **Username:** Enter the **NVR's User Name** (default: **admin**).

5 **Password:** Enter your new, secure password recorded on the Quick Connection Guide.

EXAMPLE



f Tap **Connect**.

g The app opens in Live View and streams video from all connected cameras.

Congratulations! You can now view video from your cameras on your smartphone or tablet.

Troubleshooting

If you are having trouble connecting, try the following:

- Restart the NVR by disconnecting the power adapter, then reconnecting it.
- Ensure the NVR is connected to the router using an Ethernet cable and then restart the NVR.
- Double check the Username, Password, and Client Port.
- Ensure your NVR has the latest firmware.
- Ensure your mobile app is up-to-date.

Quick Reference

Default access information:

- Default user name: **admin**
- Default password: **000000**

See the label on top of your NVR for your Device ID

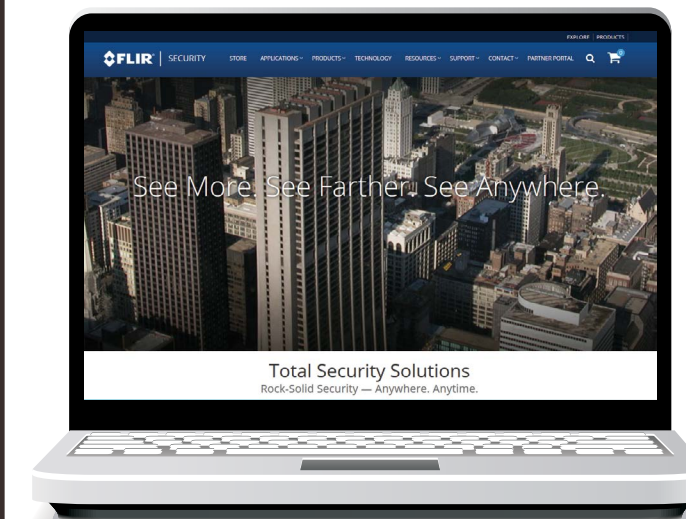
Default system ports:

- HTTP Port: **80**
- Client Port: **35000**

If you have forgotten your password, contact FLIR technical support.

Need Help?

Visit us online for up-to-date software and complete instruction manuals



- 1 Visit flir.com/security/pro
- 2 Search for the model number of your product
- 3 Click on your product in the search results
- 4 Click on the **Downloads** tab

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