



## Before You Start:

- Make sure you have a router and high-speed Internet access (not included).
- Connect your NVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade your NVR firmware and client software or mobile app to the latest versions.
- Please note that an upload speed of 2 Mbps is required for remote video streaming (3 Mbps and above recommended). Up to 3 devices may connect to the system at the same time.

### 1A iPhone

**a** Install the free **FLIR Cloud™** app from the App Store. Tap the **FLIR Cloud™** icon to open the app.



**b** Tap **Sign up** and enter your email address and password to create a new account.



**d** Configure the following:

**1** Tap **Scan QR Code** and line up the QR code on the top of the NVR using the camera on your iPhone.



**OR** under **Device ID**, manually enter the Device ID printed on the label.

- Name:** Choose a name for your system of your choice.
- Client Port:** Enter the **Client Port** (default: **35000**).
- Username:** Enter the **NVR's User Name** (default: **admin**).
- Password:** Enter the **NVR's Password** (default: **000000**).

#### EXAMPLE

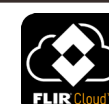
**e** Tap **Connect**. You will be prompted to change the NVR password.

**f** Enter a new 6 character password and tap **OK**. This password will be used to log on to your system from now on.

**g** The app opens in Live View and streams video from all connected cameras.

### 1B iPad

**a** Install the free **FLIR Cloud™** app from the App Store. Tap the **FLIR Cloud™** icon to open the app.



**b** Tap **Sign up** and enter your email address and password to create a new account.



**d** Configure the following:

**1** Tap **Scan QR Code** and line up the QR code on the top of the NVR using the camera on your iPad.



**OR** under **Device ID**, manually enter the Device ID printed on the label.

- Name:** Choose a name for your system of your choice.
- Client Port:** Enter the **Client Port** (default: **35000**).
- Username:** Enter the **NVR's User Name** (default: **admin**).
- Password:** Enter the **NVR's Password** (default: **000000**).

#### EXAMPLE

**e** Tap **Connect**. You will be prompted to change the NVR password.

**f** Enter a new 6 character password and tap **OK**. This password will be used to log on to your system from now on.

**g** The app opens in Live View and streams video from all connected cameras.

### 1C Android

**a** Install the free **FLIR Cloud™** app from the Google Play Store. Tap the **FLIR Cloud™** icon to open the app.



**b** Tap **Sign up** and enter your email address and password to create a new account.



**d** Configure the following:

**1** Tap **Scan QR Code** and line up the QR code on the top of the NVR using the camera on your phone or tablet.



**OR** under **Device ID**, manually enter the Device ID printed on the label.

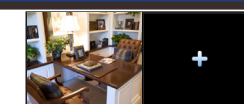
- Name:** Choose a name for your system of your choice.
- Client Port:** Enter the **Client Port** (default: **35000**).
- Username:** Enter the **NVR's User Name** (default: **admin**).
- Password:** Enter the **NVR's Password** (default: **000000**).

#### EXAMPLE

**e** Tap **Connect**. You will be prompted to change the NVR password.

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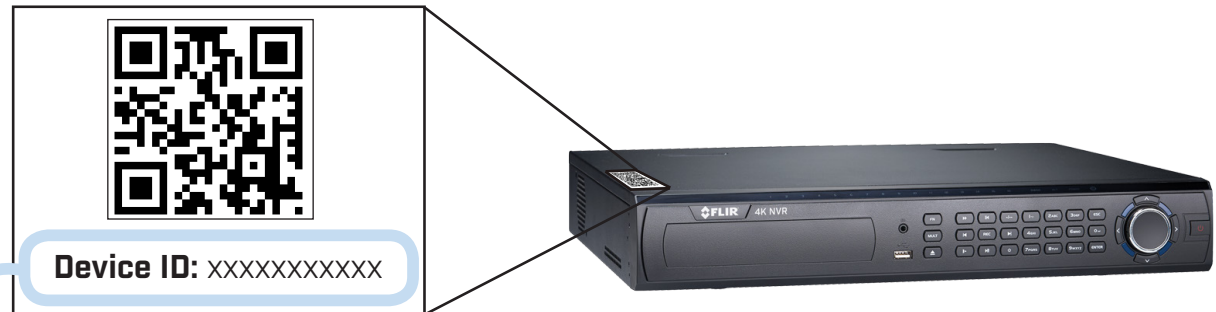
**g** The app opens in Live View and streams video from all connected cameras.



**NOTE:** PC/Mac setup is not required to connect on a smartphone or tablet. See reverse for smartphone/tablet setup.

## 2 Find your Device ID

The **Device ID** is printed on a label on the top panel of the NVR.



Record your information below:

**DEVICE ID:** \_\_\_\_\_

### Troubleshooting

If you are having trouble connecting, try the following:

- Restart the NVR using the power switch.
- Ensure the NVR is connected to the router using an Ethernet cable and then restart the NVR.
- Double check the Username, Password, and Client Port.
- Ensure your NVR has the latest firmware.
- For slower Internet connections, reduce bitrate settings to CIF, 10FPS, 96 or 128kbps. See instruction manual at [flir.com/security/support](http://flir.com/security/support).

### Quick Reference

**Default access information:**

- Default user name: **admin**
- Default password: **000000**

See the label on top of your NVR for your Device ID

**Default system ports:**

- HTTP Port: **80**
- Client Port: **35000**

If you have forgotten your password, contact FLIR technical support

### Need Help?

Visit us online for up-to-date software and complete instruction manuals



- 1 Visit [flir.com/security/support](http://flir.com/security/support)
- 2 Search the model number of your product
- 3 Click on your product in the search results
- 4 Click on the **Downloads** tab

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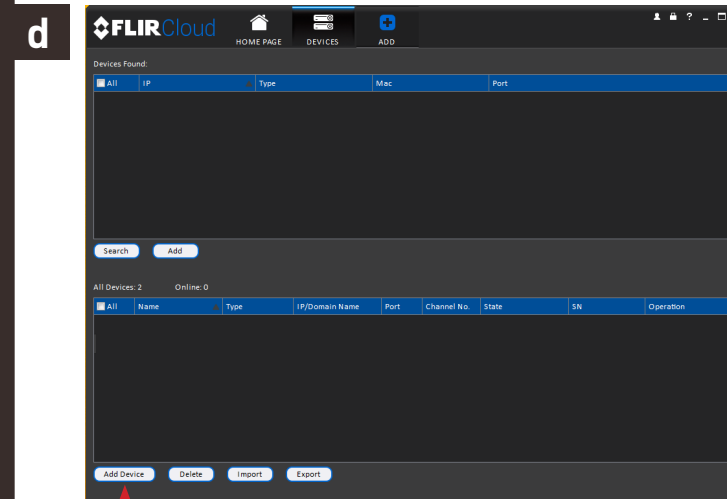
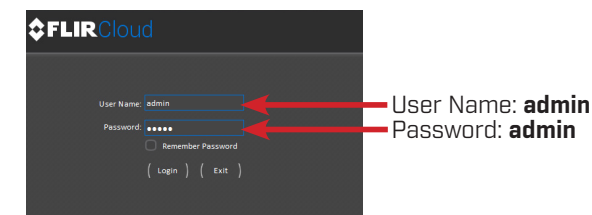
## 3 Connecting on PC or Mac

**a** Download and install the client software.

- **PC Users:** Download and install the FLIR Cloud Client Software for PC from [flir.com/security/support](http://flir.com/security/support).
- **Mac Users:** Download and install the FLIR Cloud Client Software from [flir.com/security/support](http://flir.com/security/support). Double click to extract the software. Then, drag the software to **Applications**.

**b** Once installation is finished, double-click the **FLIR Cloud Client™ icon** ( ) on the desktop or Applications list.

**c** Log into the Client Software using the user name (default: **admin**) and password (default: **admin**) and then click **Login**.



Click **Add Device**

**e** Enter the following information:

- 1 **Device Name:** Choose a name for your system.
- 2 **Device ID:** Manually enter the **Device ID** printed on the label.
- 3 **Client Port:** Enter the **Client Port** (default: **35000**).
- 4 **User Name:** Enter the **NVR's User Name** (default: **admin**).
- 5 **Password:** Enter the **NVR's Password** (default: **000000**).



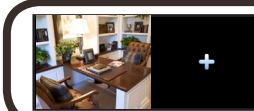
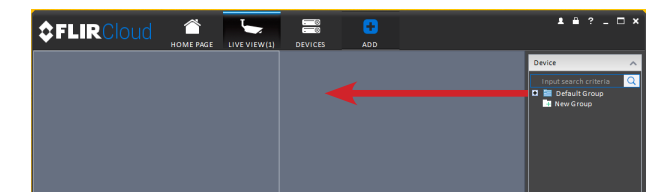
Click **Add**

**f** You will be prompted to change the NVR password. Click **OK**.

**g** Enter a new 6 character password and tap **OK**. This password will be used to connect to your system from now on.

**h** Click then .

**i** Click and drag **Default Group** to the display window to open your cameras in live view.



**Congratulations!** You can now connect over the Internet to view and playback video on your computer.