



Before You Start:

- Make sure you have a router and high-speed Internet access (not included).
- Connect your DVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade your DVR firmware and client software or mobile app to the latest versions.
- Please note that an upload speed of 3.5 Mbps is required for remote video streaming. Up to 3 devices may connect to the system at the same time.

1 Find Your Device ID

The **Device ID** is printed on a label on the top panel of the DVR.



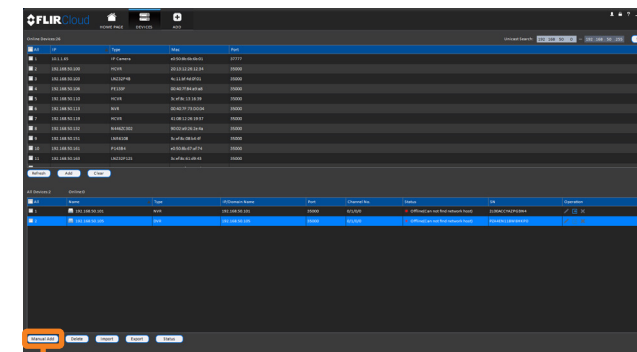
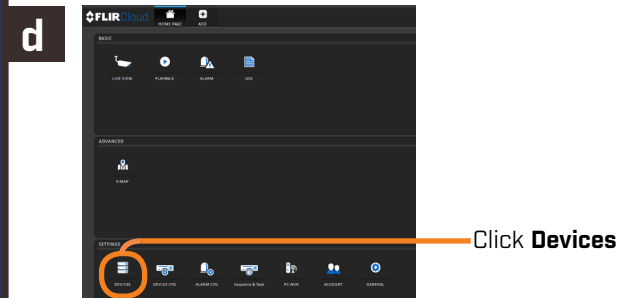
Record your information below:

DEVICE ID: _____

2

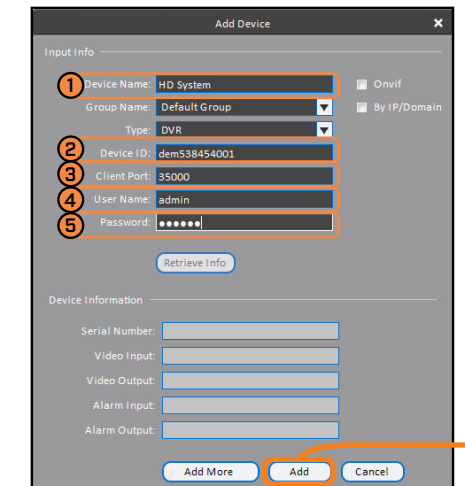
PC / Mac Setup

- a** Download and install the client software:
- **PC Users:** Download and install the **FLIR Cloud CMS** from flir.com/security/support.
 - **Mac Users:** Download and install the **FLIR Cloud CMS** from flir.com/security/support. Double-click to extract the software, then drag the software to **Applications**.
- b** Once installation is finished, double-click the **FLIR Cloud Client™ icon** () on the desktop or Applications list.
- c** Log into the Client Software using the user name (default: **admin**) and password (default: **admin**) and then click **Login**.



Click **Manual Add**

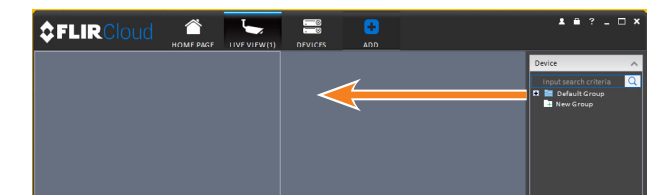
- e** Enter the following information:
- 1 **Device Name:** Choose a name for your system.
 - 2 **Device ID:** Manually enter the **Device ID** printed on the label.
 - 3 **Client Port:** Enter the **Client Port** (default: **35000**).
 - 4 **User Name:** Enter the **DVR's User Name** (default: **admin**).
 - 5 **Password:** Enter your new, secure password recorded on the **Quick Connection Guide**.



Click **Add**

- f** Click then .

- g** Click and drag **Default Group** to the display window to open your cameras in live view.



NOTE: PC/Mac setup is not required to connect on a smartphone or tablet. See reverse for smartphone/tablet setup.

Congratulations! You can now view video from your cameras on your PC or Mac.

3 Smartphone / Tablet Setup

a Install the free **FLIR Cloud™** app from the App Store or Google Play Store.



b Tap the **FLIR Cloud™** icon to open the app.

c Tap **Sign up** and enter your email address and password to create a new account.

d Tap Then tap

e Configure the following:

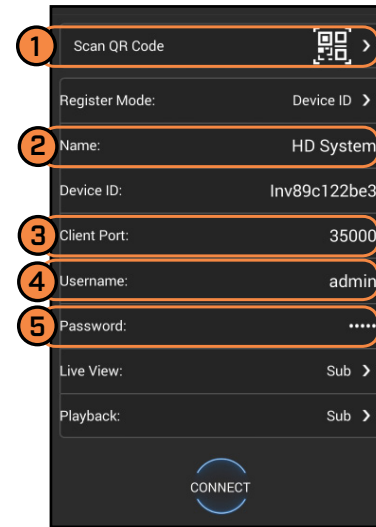
1 Tap **Scan QR Code** and line up the QR code on the top of the DVR using the camera on your smartphone or tablet.



OR under **Device ID**, manually enter the Device ID printed on the label.

- 2 Name:** Choose a name for your system of your choice.
- 3 Client Port:** Enter the **Client Port** (default: **35000**).
- 4 Username:** Enter the **DVR's User Name** (default: **admin**).
- 5 Password:** Enter the secure password you recorded on the **Quick Connection Guide**.

EXAMPLE



f Tap **Connect**.

g The app opens in Live View and streams video from all connected cameras.

Congratulations! You can now view video from your cameras on your smartphone or tablet.

Troubleshooting

If you are having trouble connecting, try the following:

- Restart the DVR by disconnecting the power adapter, then reconnecting it.
- Ensure the DVR is connected to the router using an Ethernet cable and then restart the DVR.
- Double check the Username, Password, and Client Port.
- Ensure your DVR has the latest firmware.
- Ensure your mobile app is up-to-date.

Quick Reference

Default access information:

- Default user name: **admin**
- Password: See the **Quick Connection Guide** for the password created upon initial setup.

See the label on top of your DVR for your Device ID

Default system ports:

- HTTP Port: **80**
- Client Port: **35000**

If you have forgotten your password, contact FLIR technical support.

Need Help?

Visit us online for up-to-date software and complete instruction manuals



1 Visit flir.com/security/pro

2 Search for the model number of your product

3 Click on your product in the search results

4 Click on the **Downloads** tab

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